

We've welcomed the new year with renewed energy and optimism, with hopes that 2022 be the year we put the pandemic behind us and move on to "business as usual". As always, we appreciate your continued partnership and support, and look forward to serving your needs in 2022 and beyond.

In light of the continued developments around the Russia & Ukraine situation, I wanted to give you another update regarding the state of GlobalLogic's readiness, and the actions we're taking to prepare for any possible eventualities.

Current Status in Ukraine

Although the recent developments are certainly a cause for serious concern, we remain hopeful that the situation will not escalate into a conflict given the amount of global attention and focus by NATO, EU, and the United States.

As you might have heard in the media, a number of Ukrainian government websites were targeted in a cyberattack late last week -- most of those sites are back online and operating again. We are not aware of any commercial organizations that were affected by the attack. GlobalLogic's Security Operations Center (SOC) team is constantly monitoring all elements of our IT-infrastructure. **Currently GlobalLogic SOC has not determined any activity that may precede cyber-attacks on our infrastructure.**

GlobalLogic Readiness

As you are aware, our teams have been making preparations for the past 2+ months, ready to invoke our Business Continuity Plans (BCP) if required. Our latest status is as follows:

- **We are running our business in Ukraine as usual, and at this time we have not experienced anything that might cause disruption or delays in fulfilling our commitments to our clients.**
- Our BCP status is yellow (i.e., BCP is not activated). We are prepared for a range of scenarios and will invoke our BCP in stages as needed.
- As I indicated in my previous update, we have in-place the requisite personnel support processes, as well as redundancies across infrastructure, data and network operations. This will enable us to continue work from alternate GlobalLogic locations if needed, reducing the possibility of disruption.

As always, the safety of our employees and the continuation of our services to our valued clients remain our top priorities. I will keep you updated should the situation change. If you want further information, please reach out to your account manager and they can arrange a meeting where my team and I can answer questions or provide more details.

Thank you again for your support.

Sincerely,

Nitesh Banga
Chief Operating Officer, Head of Global Delivery
GlobalLogic, A Hitachi Group Company